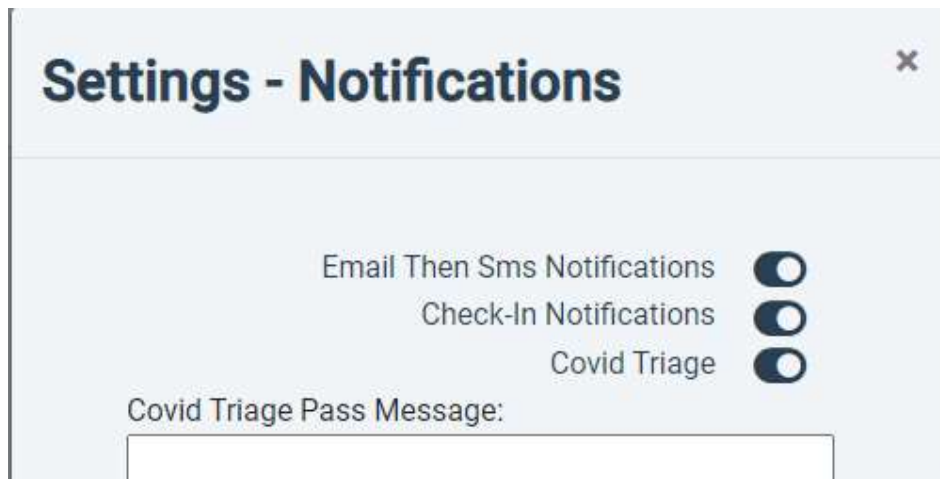


MyClinic365 Release Notes V2.21 25092020

Release notes for changes deployed on the 25/09/2020

New Notification Type

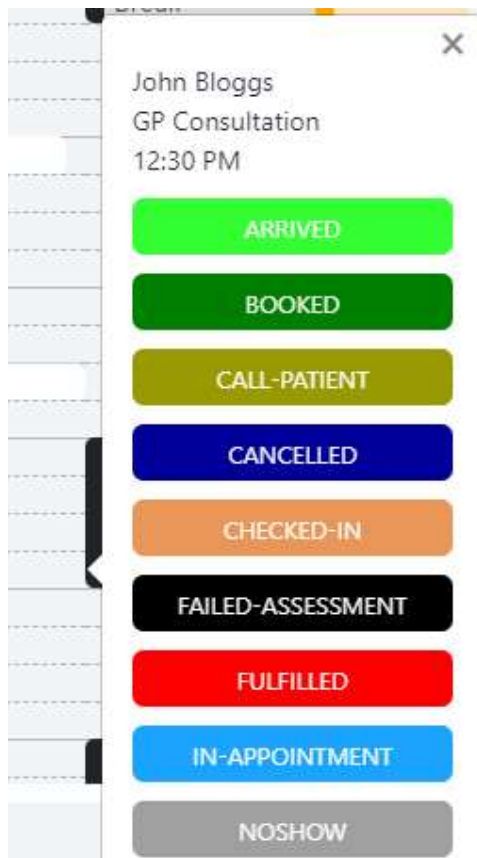
We have created a new notification type "Email then SMS". This has been created to reduce costs for practices for text messages. If enabled the system checks the patient record and if the patient has an email defined it uses email for all notifications. If there is no email defined but there is a mobile# defined, then it uses the mobile#. When turned on it disables the ability to enable sms and email notifications.



Patient Check-In and Triage

We have made a small change to this. If a patient checks-in or checks-in and has a clean triage result, then the status for that patient changes to checked-in. The check-in status has also been changed to an orange colour.





Payments

We have now made it easier to send secure payment links for all outstanding invoices or when creating new invoices for non-appointment related billing.

There is a payment link created for each outstanding invoice. By clicking send link it will send a payment notification to the patient by the channel defined in notifications.

| Payer Patient | Billed Items | Due date | Status | Amount | Outstanding | Payment Link | Action |
|----------------|-----------------|------------------------|--------|--------|-------------|--------------|---------|
| John Bloggs | GP Consultation | 25 Sep 2020 at 2:45 PM | Unpaid | 50 € | 50 € | Send | Details |
| John Bloggs | GP Consultation | 25 Sep 2020 at 2:30 PM | Unpaid | 50 € | 50 € | Send | Details |
| John Bloggs | GP Consultation | 25 Sep 2020 at 1:45 PM | Unpaid | 50 € | 50 € | Send | Details |
| John Bloggs | GP Consultation | 25 Sep 2020 at 1:30 PM | Unpaid | 50 € | 50 € | Send | Details |
| John Armstrong | Blood Test | 25 Sep 2020 at 9:15 AM | Unpaid | 20 € | 20 € | Send | Details |

We also now create a payment link within the actual invoice screen so you can quickly send a payment link from there also.

The screenshot displays an invoice summary with the following details:

| | |
|---------------------------|-------------|
| Total amount | 50 € |
| Paid amount | 0 € |
| Outstanding amount | 50 € |

Below the summary is a teal button labeled "Save Invoice Changes".

Payments overview

No existing payments for this invoice.

Two buttons are visible: "Process New Payment" and "Send Payment Link".

Quick Video Link

We now provide the functionality to quickly change from a tele-consult to a video consult. This is available from the "In-Appointment" status. When the "Get Video Link" button is pressed it generates a new meeting which it displays to the healthcare professional and sends the link to the patient. You need to have your Zoom account activated for this to work. Please email support@myclinic365.com if you have an issue with this functionality.

The screenshot shows an appointment interface with the following elements:

- Appointment time: 12:30 PM - Start to 12:45 PM - End.
- A teal button labeled "GET VIDEO LINK".
- A teal button labeled "ADD/UPDATE PATIENT NOTE".
- An "Admin Notes" text area.
- An "Outstanding: 0€" label.
- A teal button labeled "VIEW INVOICE".

