

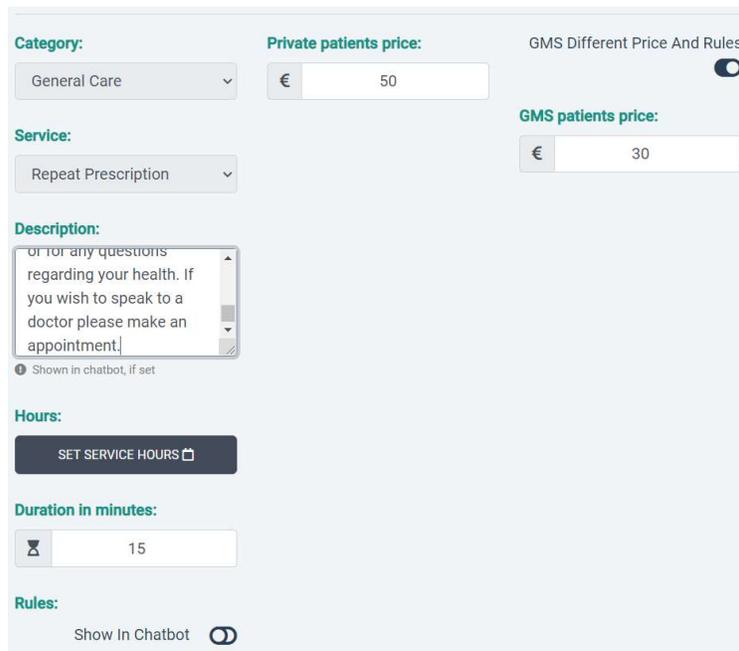
Repeat Prescriptions

Turn on Repeat Prescriptions

To turn on repeat prescriptions the “Repeat Prescription” Service needs to be added.

Set the pricing for private and gms patients.

Add a description, this will be displayed to the patients when ordering their prescriptions.



The screenshot shows a configuration form for a service. It includes the following fields and controls:

- Category:** A dropdown menu set to "General Care".
- Private patients price:** A text input field with a Euro symbol (€) and the value "50".
- GMS Different Price And Rules:** A toggle switch that is currently turned on.
- Service:** A dropdown menu set to "Repeat Prescription".
- GMS patients price:** A text input field with a Euro symbol (€) and the value "30".
- Description:** A text area containing the text: "or for any questions regarding your health. If you wish to speak to a doctor please make an appointment." Below the text area is a small icon and the text "Shown in chatbot, if set".
- Hours:** A button labeled "SET SERVICE HOURS" with a calendar icon.
- Duration in minutes:** A text input field with a clock icon and the value "15".
- Rules:** A toggle switch labeled "Show In Chatbot" that is currently turned on.

Admin View

Each new repeat prescription request creates a To Do which can be assigned to a staff member



We have also added a new menu item that will appear once you add the repeat prescription service.

MYClinic365 Prescriptions

myTestGP ▾

HOME
PATIENTS
MESSAGING
APPOINTMENTS
STAFF
INVOICES
PRESCRIPTIONS
DASHBOARD

SETTINGS
USERS
ROLES

4 All 3 Pending 1 Completed 0 Rejected

+ Prescription All Pending Completed 17/11/2020

Payer Patient	Order date	Status	Payment status	Payment Link	Action
Keith Koppil	17 Nov 2020 at 5:45 PM	Completed	Paid	Send	Details
Keith Koppil	17 Nov 2020 at 5:59 PM	Pending	Unpaid	Send	Details
Keith Koppil	17 Nov 2020 at 6:18 PM	Pending	Paid	Send	Details
Keith Koppil	17 Nov 2020 at 6:19 PM	Pending	Unpaid	Send	Details

This allows you to filter by status and date. If the script has not been paid for you can quickly send a payment link. This will securely process the payment and send the receipt to the patient.

All repeat prescription requests also create invoices which can be viewed from invoices or from individual patients chart.

Click on details to view the details of the request:

Update Prescription ×

Keith Koppil - Pending

Will be collected at practice.

Medication List:

Panadol, 12 days, 1 mg, 1, 1

ADDREMOVE

Medication Name

Duration

Dosage

Quantity Taken

Times per day

From here you can update the medication if required.

Once a medication list has been approved this becomes available for the patient to quickly order a repeat the next time medication is required.

At this point you can either approve the repeat prescription or reject. Patient will be notified of the status change.

CLOSEUPDATECOMPLETEREJECT

Patient View

Patient app: <https://myapp.myclinic365.com>

Once the patient has registered to use the app they will get the following menu items:

- 1) Messaging
- 2) Repeat Prescription

MESSAGING

REPEAT PRESCRIPTIONS

LOGOUT

To order your prescription, please write a list of your medication in the space provided. This service is for repeat prescriptions only. If you have not had the medication prescribed by a doctor in this surgery before it will not be issued. Additionally, certain repeat medicines require follow up with blood tests and blood pressure checks. Your doctor may ask you to make an appointment before issuing the prescription. All patients on long-term medications should be seen by a doctor at least every six months. Repeat prescriptions will not be issued to those who have not been examined by a doctor within the previous six months. A 3 working day notice period is required for the issue of any repeat prescriptions. Please note this service is for ordering prescriptions only. It is not for queries or for any questions regarding your health. If you wish to speak to a doctor please make an appointment.

[Request Repeat Prescription](#)

Previous prescriptions

Created at	Item	Status	Repeat order
Nov 17, 2020	New Repeat Prescription Request	pending	
Nov 17, 2020	New Repeat Prescription Request	pending	
Nov 17, 2020	New Repeat Prescription Request	pending	
Nov 17, 2020	New Repeat Prescription Request	completed	
Nov 9, 2020	New Repeat Prescription Request	completed	

Patient can view status of existing requests and can also make a new request. They can do this 2 ways:

- 1) If they have an existing request that has been completed they can click on this and then click the Repeat Order icon

Previous prescriptions

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Nov 17, 2020	New Repeat Prescription Request	pending	
Nov 17, 2020	New Repeat Prescription Request	pending	
Nov 17, 2020	New Repeat Prescription Request	pending	
Nov 17, 2020	New Repeat Prescription Request	completed	

Medication name	Dosage	Quantity taken	Times per day	Duration	Note
DFSD	1MG	1	3	14 days	after food

- 2) Click on the Request Repeat Prescription button

This allows the patient to manually input their request or upload an image of their previous request.

It also allows them to manually enter their preferred pharmacy, override the preferred pharmacy set in their patient record or the default is collect from practice.

+

Medication Name	Dosage	Quantity taken	Times per day	Duration	Note
<input type="text"/>					

-

Documents:

Browse

ADD FILE

Documents to upload:

We have applied for IPU Medication List and will be populating the fields with this in the future to stop the manual entry and to reduce errors.

Patient will be asked to pay on creation.

They can also pay at any time by clicking on the Go To Payment button that is presented when the request hasn't been paid for.

Nov 17, 2020	New Repeat Prescription Request	pending			
Medication name	Dosage	Quantity taken	Times per day	Duration	Note
dfd	1 mg	1	1	12 days	fsdf fsdf

GO TO PAYMENT
DELETE
EDIT