



MyClinic365 Release Notes V2.52 26032021

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Release notes for changes on the 26/03/2021

The following changes are to be deployed:

- 1) Payment Updates
- 2) Dashboard Fixes
- 3) Patient Portal – improved repeat prescription ordering UI

Payment Updates

We have carried out significant work on our payment's infrastructure. We have updated our processes to ensure that we can seamlessly handle all exceptions to the payment flow eg internet connection failure, closing browser during payment, issues with Stripe communication etc etc.

Most of these changes happen automatically but we have now added an option to validate payment if the system did not automatically validate it.

- 1) Validating Payment

Patients will be notified if an error occurs when processing a payment. Now they will be given the option to validate the payment at the point an error occurs, see example below

First Name
John

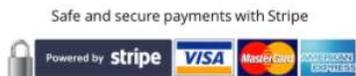
Last Name
Conty

Card details:
VISA 4242 4242 4242 4242 02 / 22 222

VALIDATE PAYMENT

Connection error occurred. ✕

Please check your internet connection. Once you've verified that connection is stable click on "Validate Payment" button above to check with practice if payment was processed. If payment was processed successfully while experiencing connection issues you will get your confirmation in a moment. If payment wasn't processed you will be able to process it again. ✕



Practice admins will also be able to manually validate a payment from within invoices.
In example below the validate payment link is greyed out as no payment link has been sent.

Additional actions

Send Payment Link Validate Payment Link Processing

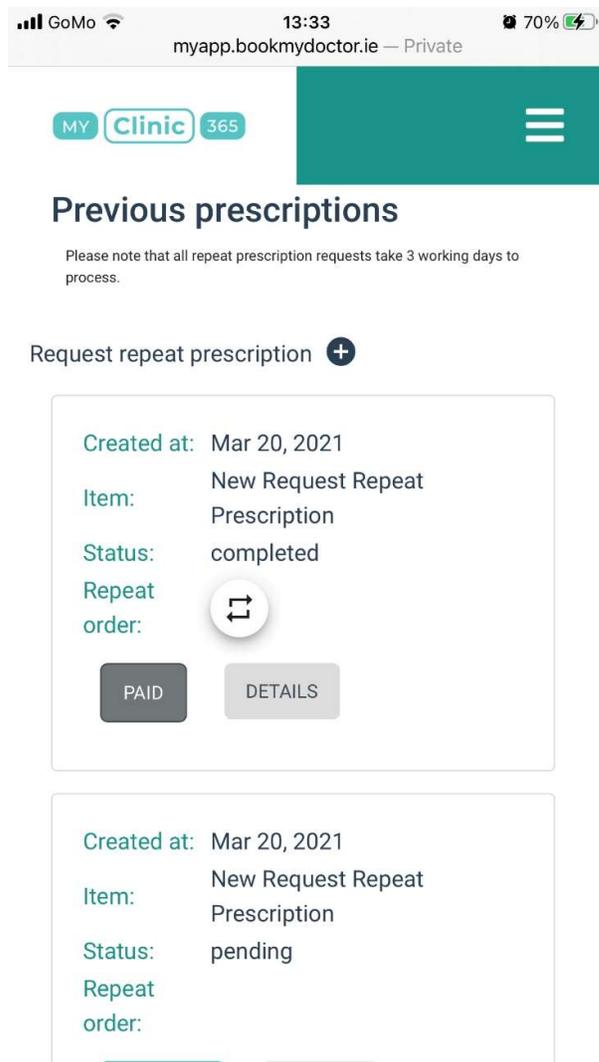
If a payment link had been sent it would show the date/time the link was sent and if it is valid or not. At this point it will allow you to try and validate payment if required.

Dashboard Fixes

- 1) Improved filters for Invoice Analysis report
- 2) Set filters to current date on Stripe Report
- 3) Released a daily reconciliation report

Patient Portal – Repeat Prescriptions User Interface

We have completely redesigned the repeat prescription ordering interface on mobile. Examples of some of the new interface below.





PAY NOW DETAILS

Created at: Mar 20, 2021
Item: New Request Repeat Prescription
Status: pending
Repeat order:

PAY NOW DETAILS

Medication list:

Panadol	^
Dosage:	1
Quantity taken:	1
Times per day:	1
Duration:	1
Note:	

